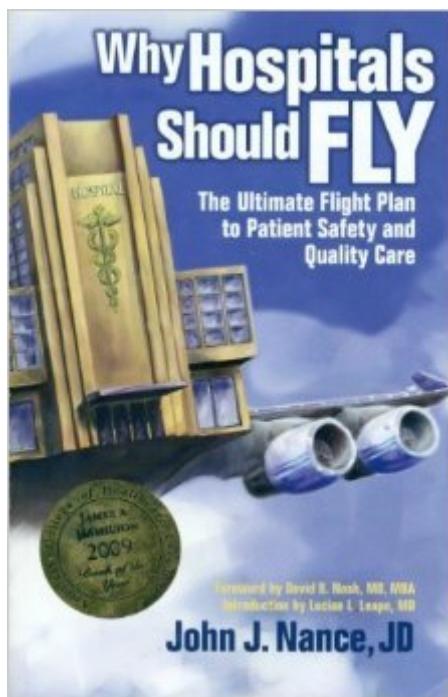


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# Why Hospitals Should Fly: The Ultimate Flight Plan To Patient Safety And Quality Care



## Synopsis

"This book is a tour de force, and no one but John Nance could have written it. He, alone, masters in one mind the fields of aviation, health care safety, medical malpractice law, organizational sociology, media communication, and, as if that were not enough, the art of fine writing. Only he could have made sophisticated, scientifically disciplined instruction about the nature and roots of safety into a page-turner. Medical care has a ton yet to learn from the decades of progress that have brought aviation to unprecedented levels of safety, and, in instructing us all about those lessons, John Nance is not just a bridge-builder - he is the bridge. This book should be required reading for anyone willing to face the facts about what it will take for health care to be as safe as it truly can be." Donald M. Berwick, MD, MPP President and CEO Institute for Healthcare Improvement (IHI) --This text refers to the Kindle Edition edition.

## Book Information

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## Customer Reviews

I have just recently left my long term practice in pulmonary and critical care medicine to start up and head an intensivist program (full time critical care physicians available in an ICU) in a hospital in California. I know medicine primarily from the inpatient and hospital view since that was the basis of my practice, and I have been until now a hospital medical director, and a critical care director. In the last few years I have taken an MBA in Healthcare and I am grounded in business operational views. I preparing for this program I have read widely in the quality literature. I came across this book on . The title was intriguing as I had always admired the precision and professionalism of flight

crews and wondered why Hospital medicine couldn't be similar. The aviation approach to quality is often mentioned in the literature, and physicians are frequently demoralized in lectures which point out the difference between our 2 sigma track record and aviation's 6 sigma. The best run show in the hospital has been with Anesthesia who picked up the ball over 10 years ago and have shown a dramatic improvement in quality. I found the beginning of the book to be a little odd with the type of story-telling the author uses to get his information across. By chapter 3, however, I was well into it and found that the book reads easily. The author is able to add emotional content to his story, both to underscore his points and, I believe, to aid in recollection. His medical and aviation stories are excellent and carry the book forward. I even enjoyed his Star Trek allusions. I was particularly impressed with his description of the workings of the idealized ICU and the OR. His understanding of physician behavior and motivations is outstanding.

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